



Dentistry is a demanding profession. It is rewarding as patients are restored to function, relieved of pain, and physically and psychologically uplifted. Normally, the gratitude coming from patients is predominant.

Our current environment is under tremendous stress from the challenges of COVID-19 and broad social discord. While many patients are expressing greater appreciation for our work, we have also seen this climate negatively impact some patient behaviors.

According to the Bible, the tabernacle or Tent of the Congregation, was the portable earthly dwelling place of Yahweh, providing a safe haven for the people. In these turbulent times, many are struggling with feelings of helplessness and fear; fear of infection, of violence, and of the fabric of society changing. While we have a part to play in the broader dialogue, we have control to create a model community and safe haven within the “four walls” of our organization for one another – our **Safe. Smile. Space.**

WITHIN OUR TENT...

1. We adhere to the strictest safety protocols to protect ourselves and our patients from infection. Every time.
2. We do not adjust our protocols for patients unwilling to do their part to ensure their safety and ours.
3. We empathize with patients who are under stress but we do not take their negative words or actions personally.
4. We do not tolerate discrimination, harassment or racism. This includes violence, micro-aggressions, and hateful or hurtful language. We maintain an environment where these issues are decisively addressed.
5. We are a Team. We pick each other up. We protect one another. We support each other with kindness, understanding, and empathy. We “recharge” our teammates when we see or they express a need.